

Better informed means better care

DCR 2/18



Dorset Care Record brings together key information so health and social care staff **can give you the best possible care**



For more information please visit:
www.dorsetforyou.gov.uk/dorset-care-record





'My **information** will always be on hand...'

What is the **Dorset Care Record**?

At present, health and social care organisations in Dorset hold different sets of records about you. Information in different records may be duplicated or incomplete. The Dorset Care Record is a new confidential computer record that will join up different records to create a more comprehensive and up-to-date record about you. Over time this will help improve the care you receive.

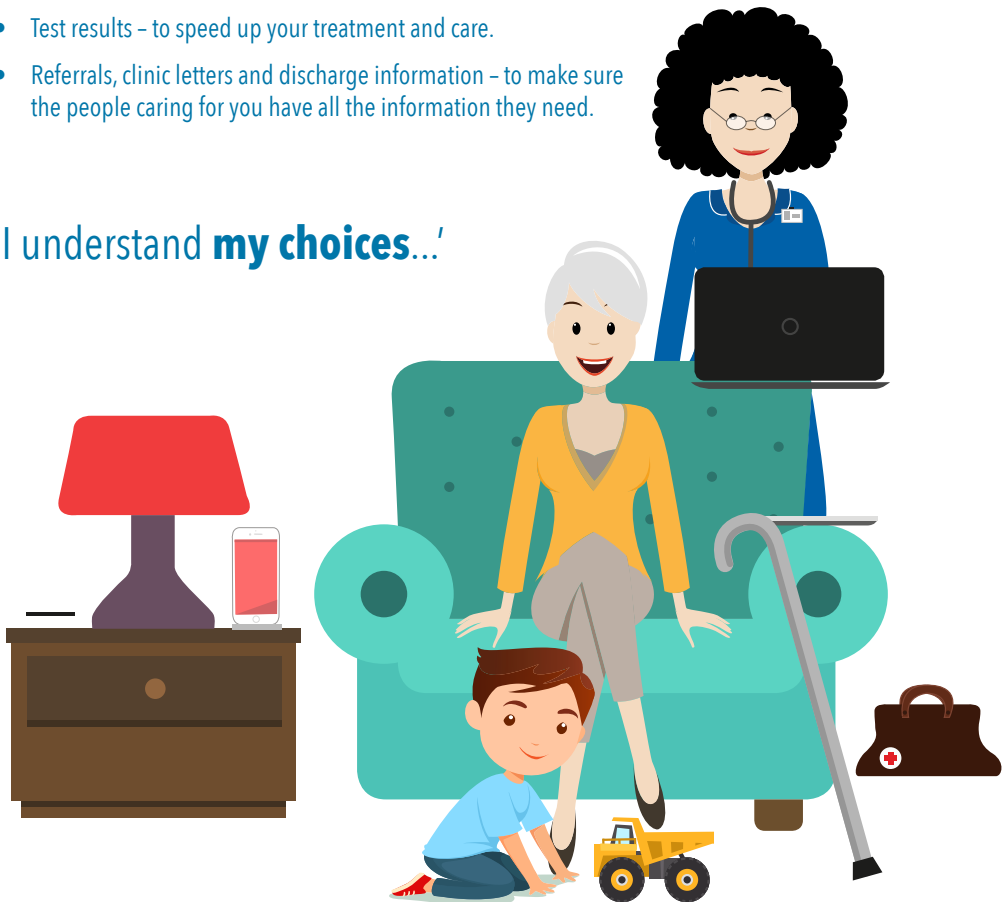
Who is behind the **Dorset Care Record**?

Dorset Care Record is a partnership supported by NHS Dorset Clinical Commissioning Group, Dorset County Hospital, Poole Hospital, Royal Bournemouth and Christchurch Hospitals, Dorset HealthCare, Dorset County Council, Borough of Poole and Bournemouth Borough Councils and the South Western Ambulance Service Trust.

What kind of **information** could be shared?

- Your up-to-date personal contact details and care needs.
- List of diagnosed conditions – so health or social care professionals have a better understanding of your care needs.
- Medications – so everyone treating you knows what medicines you've been prescribed.
- Allergies – to make sure you aren't given medicine that might give you an adverse reaction.
- Test results – to speed up your treatment and care.
- Referrals, clinic letters and discharge information – to make sure the people caring for you have all the information they need.

'I understand **my choices...**'



'My **information** is available throughout Dorset...'



Why do you need to **share my information**?

Within some services, information is already shared. Having the ability under the Dorset Care Record to access the same information and share it more readily will allow medical and social care professionals to decide more quickly what treatment you may need and the best way to help and care for you. This will help provide you with better health and social care.

What are the **benefits** of Dorset Care Record?

- Coordinated and safer care.
- Clear decisions about your care.
- No need to repeat your details to different practitioners.
- Your care record is always available to those involved in your care.
- Understanding your situation better.

Can anybody **see my records**?

Your information will still be confidential and secure as required by the General Data Protection Regulation and Data Protection Act 2018. Your record will only be shared with health and care professionals who need it to provide treatment, care and support to you. As well as getting this leaflet, your health and social care professional can talk to you about how your information is shared and tell you how you can opt out of the DCR if you want to.

How do I know **my record is secure**?

By law, everyone working in, or for, the NHS and adults' and children's social care must respect your privacy and keep your information safe. The Dorset Care Record is held on a secure computer system. Data protection is taken very seriously. We will ensure that your record is only viewed by professionals who need to see it. Our full privacy policy is available to view on our website:

www.dorsetforyou.gov.uk/dcr-privacy-notice

As a patient, can I **opt out** of a care record?

Yes. Every person has the right to opt out of the Dorset Care Record. Please fill in the form in this leaflet. Or you can:

- Call the Privacy Officer on our Helpline number: **0345 200 0026**
- Complete the online form: **www.dorsetforyou.gov.uk/dcr-opt-out**
- Print the form from the website and post it to the **Privacy Officer, Dorset Care Record Partnership, County Hall, Colliton Park, Dorchester, Dorset. DT1 1XJ**



If you have an enquiry please contact
dcrprivacyofficer@dorsetcc.gov.uk

You can write to us at **The Dorset Care Record Partnership,**
County Hall, Colliton Park, Dorchester, Dorset DT1 1XJ

HELPLINE: **0345 200 0026**





Dorset Care Record - Opt Out Request Form

If you don't wish to be included in the Dorset Care Record, please complete this form and return it by post to the DCR Privacy Officer.

I understand if I opt out my information will not be shared even in a medical emergency.

Name: **Signature:**

Address:

..... **Postcode:**

Date of Birth: **NHS** **NHS Number:**

Please tick the sentence that best describes you:

- A)** I have capacity and can make my own decisions.
- B)** I confirm that I have parental responsibility to act on my child/young person's behalf.
- C)** I am acting as a representative for another adult. I confirm that they lack capacity and that I have authority to act on their behalf.

If you have ticked box **B** or **C** you may be asked by the Privacy Officer to provide proof of responsibilities. Please complete the section below.

Relationship to person:

Representative's contact details:

Name: **Signature:**

Address:

Postcode: **Phone:**

Email: **Date:**

Please complete and post this form to:

Privacy Officer, Dorset Care Record Partnership,
County Hall, Colliton Park, Dorchester, Dorset DT11XJ.

Or complete the online form: www.dorsetforyou.gov.uk/dcr-opt-out

