

The People's Pantry

Membership request

Please complete this form and return to Sommerford Youth and Community Centre office. Please print in block capitals.

NAME.....

ADDRESS (inc postcode).....

.....Telephone number.....

Email address.....

1. Do you ever struggle to pay: Rent_____ Energy bills_____ Other essentials_____

2. Have you had to cut back on the amount you spend on shopping in the last 3 months? Yes No

3. Do you ever run out of money toward the end of the week? Yes No

4. How many people live in your household? Adults Children

5. Are you: Working_____ Job seeking_____ Retired_____

Other_____ (Please specify)_____

Monitoring information

We aim to treat all Members equally, regardless of race, colour, ethnic or national origin, religion, sexuality or disability. To check we are doing this and to check where there may be gaps in our service, please will you give us the following information. Your answers will be treated in the strictest confidence.

1. What's your ethnic origin? White___ Asian___ Black___ Chinese___ Mixed___
Prefer not to say___ Other - please state:_____

2. What's your age group? 16 - 24___ 25 - 44___ 45 - 59___ 60 - 64___ 65 - 74___
75 and over___ Prefer not to say___

3. What's your gender? Male___ Trans-Male___ Female___ Trans-Female___
Prefer not to say___

4. Do you or anyone else in your household consider yourself to have a disability? (A physical or mental impairment, which has a substantial and long-term effect on your ability to carry out normal day to day activities) Yes___ No___

In signing this document I confirm that the above information is correct and consent to my information being checked by relevant teams within Sommerford Youth and Community Centre to ensure the efficient and effective running of the Pantry

Signed.....Print name.....Date.....



Christchurch Open Awards Centre



Somerford Youth & Community Centre

The People's Pantry

Membership rules

Thank you for applying to become a member. This is a summary of the key things you need to know.

Membership

- 150 memberships are available each pantry.
- Membership is awarded on a first come first serve basis and any applications received after meeting the 150 available will be placed on a waiting list.
- Membership entitles you to **one visit per week**
- Membership is restricted to one per household; proof you live there must be provided e.g. utility bill
- Membership is **£3.00 per week**.
- The People's Pantry reserves the right to cancel or refuse your membership. Examples include
 - If you do not use the pantry **over a three-week period**
 - You move away from the area.
 - You are found to be abusive towards
 - the pantry's volunteers or
 - customers
 - If it is proven that you have sold any Pantry items on to a third party
- If membership is cancelled due to non-attendance you can reapply but may be placed on a waiting list.
- Membership is **reviewed every 3 months**
- Membership is for local residents who meet the criteria and live in the catchment area of a pantry.

Using the pantry

- Members **must give their membership number and payment** to the pantry shop assistant.
- To comply with food safety regulations stipulated by the pantry's suppliers **you must bring and use the provided freezer bags**. Failure to do so will prevent you from accessing your weekly pantry shop.
- Members must also **provide an up-to-date temperature reading** from their fridge and freezer (using the provided thermometers). For food to be supplied fridges must read a temperature of between 2C to 4C and freezers must measure between -18C to -23C
- Items available may vary from week to week due to availability from our suppliers.
- To ensure that members get a fair share of the stock available, we may limit some to allow for one per customer.
- There is no guaranteed availability of any item week from week

Food information

- It is the responsibility of pantry members to ensure they check food ingredients for any intolerances or allergies they may have towards food products.
- The People's Pantry may receive some food products that come without labelling, in these cases the pantry will try to the best of their ability to provide a list of ingredients on a separate ingredients sheet.
- The People's Pantry may stock items which have passed their best before date. Best Before dates are about quality, not safety. When this date has passed, it doesn't mean that the food will be harmful, but it might begin to lose its flavour or texture. These items will be clearly marked.

Signed.....Print name.....Date.....

For Office use only

Date received..... Terms and conditions accepted.....

ID verified and type..... By(staff).....

Membership accepted and membership number issued.....

Cool bag issued.....Fridge thermometer issued.....

Signed (staff).....Print name.....Date.....

COPY TO BE LEFT WITH APPLICANT



Christchurch Open Awards Centre



Somerford Youth & Community Centre

The People's Pantry

Membership rules

Thank you for applying to become a member. This is a summary of the key things you need to know.

Membership

- 150 memberships are available each pantry.
- Membership is awarded on a first come first serve basis and any applications received after meeting the 150 available will be placed on a waiting list.
- Membership entitles you to **one visit per week**
- Membership is restricted to one per household; proof you live there must be provided e.g. utility bill
- Membership is **£3.00 per week**.
- The People's Pantry reserves the right to cancel or refuse your membership. Examples include
 - If you do not use the pantry **over a three-week period**
 - You move away from the area.
 - You are found to be abusive towards
 - the pantry's volunteers or
 - customers
 - If it is proven that you have sold any Pantry items on to a third party
- If membership is cancelled due to non-attendance you can reapply but may be placed on a waiting list.
- Membership is **reviewed every 3 months**
- Membership is for local residents who meet the criteria and live in the catchment area of a pantry.

Using the pantry

- Members **must give their membership number and payment** to the pantry shop assistant.
- To comply with food safety regulations stipulated by the pantry's suppliers **you must bring and use the provided freezer bags**. Failure to do so will prevent you from accessing your weekly pantry shop.
- Members must also **provide an up-to-date temperature reading** from their fridge and freezer (using the provided thermometers). For food to be supplied fridges must read a temperature of between 2C to 4C and freezers must measure between -18C to -23C
- Items available may vary from week to week due to availability from our suppliers.
- To ensure that members get a fair share of the stock available, we may limit some to allow for one per customer.
- There is no guaranteed availability of any item week from week

Food information

- It is the responsibility of pantry members to ensure they check food ingredients for any intolerances or allergies they may have towards food products.
- The People's Pantry may receive some food products that come without labelling, in these cases the pantry will try to the best of their ability to provide a list of ingredients on a separate ingredients sheet.
- The People's Pantry may stock items which have passed their best before date. Best Before dates are about quality, not safety. When this date has passed, it doesn't mean that the food will be harmful, but it might begin to lose its flavour or texture. These items will be clearly marked.